

# Hild Collision Center

Hild Collision Center is an industry leader in automotive collision repair located in Northern California. HCC has become a leader by embracing new and innovative technologies. Hild was seeking a new facility-wide wireless solution with low-latency requirements for key software applications to improve loss of productivity associated with connectivity errors. They also wanted seamless hand-offs between access points to improve the existing user experience. Over the years Hild had tried several wireless vendor solutions. In evaluating new Enterprise class systems, the upfront cost of equipment, software fees and IT support was the main criteria for selecting a new vendor's solution.



Hild received an invitation from KodaCloud to evaluate a new and exciting Cloud-based Wi-Fi service. KodaCloud's cloud-managed Wi-Fi service, using Machine Learning and Artificial Intelligence (AI) to proactively monitor and troubleshoot network and device connectivity issues, was a good fit for Hild's new wireless network

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 Manager  
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Hild found the Cloud Portal and mobile app functions very useful, giving them full access to in-depth information in real-time and on-demand while on the move. “The setup of the network was very easy

and I only had to enter some very basic information on the web portal,” continues Tobin. “The information automatically populated to all APs with no muss, no fuss.”

The KodaCloud system makes it easy for any person to make changes, add SSID and provide for guest access with just a few clicks.

Tobin added, “when we tested the network, the wireless speeds matched wired Ethernet speeds of 100Mbps. With seamless AP-to-AP handoff, Hild’s latency-sensitive system software performs perfectly. We can now walk from one end of our facility to the other, which spans 4 acres, with no connectivity issues.”

With KodaCloud, Hild is able to create a 3 tier access set-up:

1. Tier 1 (SSID) is for company mobile devices and allows full access to network & internet resources and no bandwidth throttling is applied.
2. Tier 2 is for staff member’s mobile devices and only allows access to the internet and is throttled down to a reasonable rate.
3. Tier 3 is for guest access and requires acceptance of a User Agreement which only allows for basic access to the internet

In comparison to other solutions, where a network set up can take several days, the KodaCloud network at Hild was up and running in 20 minutes.

KodaCloud provides proactive network optimization and trouble shooting. Tobin concludes, “A few days after the install, I got a call from the KodaCloud team asking me to power-cycle one specific AP. I was not aware of any problems to begin with. The power cycle did not give KodaCloud the desired results so they let me know that the unit wasn’t performing to their expectations and that they would ship a new replacement unit ASAP. When it arrived, all I had to do was to plug in the Ethernet cable and everything worked with the pre-configured settings. The network works as advertised - no worries.”



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