Wi-Fi as a Service with Proactive AI helps EmployBridge Improve Productivity

EmployBridge is a global staffing agency with remote offices around the United States. They are a privately owned national leader in branded, industry-specific staffing solutions and workforce management strategies. EmployBridge has 500 branch office locations in the U.S., and is the fastest growing national provider of staffing and workforce solutions. To meet the needs of their growing employee base in distributed offices, EmployBridge needed an easy to manage Wi-Fi network to help reduce Wi-Fi trouble tickets, and reduce need for on-location IT support.

EmployBridge had several priorities for this Wi-Fi network refresh project. First, EmployBridge wanted a solution that was a 100% OPEX versus having to spend their budget on hardware, software and support in a CAPEX model. In the long run, EmployBridge's plan is to "rent everything IT", and completely avoid any inventory management. EmployBridge needed a solution that kept up with the demands of the employee base – in particular, a best-of-breed solution with secure cloud access, 24/7 monitoring and continuous uptime, easy installation, seamless upgrades and hassle-free refreshes. EmployBridge required a proactive network service to manage the network for them, and alert them to potential issues even before they occurred.

KodaCloud was chosen for its Wi-Fi as-a-service model with proactive Artificial Intelligence (AI) support and 24/7 monitoring of all branch Wi-Fi networks. As of January 2017, EmployBridge now has 140 Access Points deployed across 76 locations. EmployBridge's staff was able to easily install and onboard employees in just a matter of days. KodaCloud worked with EmployBridge to ensure their branches always received a drop-ship of the Access Point inventory. The proactive notification and remediation has resulted in substantial productivity benefits, and IT costs savings. KodaCloud's proactive AI has automatically identified and corrected nearly 81% of Wi-Fi performance and connectivity issues, resulting in improved Wi-Fi signal and throughput improvement of 47Mbps per auto-correction.

EmployBridge's IT staff now has more time to focus on strategic priorities, versus managing the day-to-day Wi-Fi issues across their branches. With 24/7 visibility and proactive troubleshooting across all their locations, the IT team can be more proactive to address critical network issues, and significantly improve their staff productivity and performance, instead of handling basic connectivity and performance issues.

"With our many distributed office locations, we needed a Wi-Fi network that could run and fix itself, as well as scale with our growing needs. KodaCloud's Wi-Fi as-a-Service has re-defined how we deploy and manage our Wi-Fi networks - allowing us to focus more on scaling our business."

– Michael Ramsey, Vice President IT, EmployBridge