

Auvik

Auvik offers a cloud-based network management system that helps managed service providers efficiently manage multiple client networks. Through automation, the software converts typical time-consuming network management tasks into simple steps executed from the cloud.

In 2015, Auvik was looking for a reliable, cloud managed Wi-Fi solution and came across KodaCloud. They wanted to have their Wi-Fi network managed as a service, with no large upfront costs and ongoing maintenance contracts. They had researched many cloud managed Wi-Fi vendors, but weren't able to get the proactive support they were looking for. In KodaCloud, they were almost immediately drawn to the AI based proactive network support, and the 24/7 network monitoring capabilities.

“The proactive engagement model really helps save cost from an IT perspective. We would much rather spend money on engineering or sales and marketing.”

- Alex Hoff,
VP, Product & Sales

By using KodaCloud for their Wi-Fi network, Auvik can avoid staffing their internal team with RF experts, and the skills needed to optimize wireless LANs. They believe the AI machine based diagnosis and remediation will save days or weeks worth of troubleshooting for their own staff, allowing them to reallocate those resources to product engineering.

Auvik now exclusively relies on the KodaCloud solution for their entire wireless LAN environment.

